

## Fair Usage Policy:

### The Haven Student Living , Cork, Ireland

This Fair Usage Policy (“Policy”) is designed to ensure that all licensees can enjoy a comfortable, sustainable, and cost-effective living environment. Utilities and shared services are provided for **normal domestic student use** and are managed to prevent excessive or wasteful consumption.

### What does “Fair Usage” mean?

Your license fee includes utilities and services for **normal student living**. Fair usage means using energy, water, and shared services responsibly.

### What’s included?

- Electricity
- Heating
- Hot & cold water
- Wi-Fi
- Waste & recycling
- Shared facilities (e.g. common areas)
- TV Licence

### What’s considered fair use?

- ✓ Charging phones and laptops
- ✓ Cooking normal meals
- ✓ Regular showers
- ✓ Reasonable heating use
- ✓ Everyday internet use for study, streaming, and gaming

### What's NOT allowed?

- ✗ Leaving heating on with windows open
  - ✗ Running appliances all day or overnight
  - ✗ Using portable heaters or air-con units
  - ✗ Very long showers every day
  - ✗ Cryptocurrency mining or business use
  - ✗ Illegal downloading or activities that slow the Wi-Fi
  - ✗ Poor recycling or dumping bulky items
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### Internet use

Wi-Fi is shared by all residents. Please:

- Use it responsibly
- Avoid activities that affect speed for others
- Follow Irish law and accommodation rules

### Monitoring & charges

- Utility use may be monitored
- If usage is **much higher than normal**, you may be contacted
- Continued excessive use may lead to **extra charges**
- Charges reflect **actual excess costs only**

### Sustainability matters

We're committed to reducing energy use and carbon emissions. You can help by:

- Turning off lights and appliances
- Using heating sensibly
- Taking reasonable-length showers
- Recycling correctly

**Not allowed appliances**

For safety and energy reasons, please do **not** bring:

- Portable heaters
- Air conditioners
- Extra fridges/freezers
- Cooking appliances not provided

**If the policy is ignored**

Failure to follow this policy may result in:

- Additional charges
- Action under the House Rules or Licence to Reside

**Questions?**

If you're unsure what counts as fair usage, contact the accommodation management team — we're happy to help.